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## Quality Policy Statement

BWOC are an independent wholesaler of fuel, supplying around a billion litres of petroleum products annually into the UK marketplace.

As a company we are committed to providing an enhanced customer experience by providing a value added service to our customer base. We will achieve this via the promotion of continuous improvement throughout our company, and by setting and reviewing companywide objectives, whilst satisfying all applicable requirements.

To achieve this, management will ensure that all staff are fully trained and competent, operating against approved procedures within the Company's Integrated Management System; and at all times "live" the BWOC values:

- Do the right thing for our customers
- Continually improve
- Are open, honest and respectful in our dealings with others
- Focus on generating solutions
- Embrace change and are open to new ideas
- Honour our commitments
- Take pride in everything we do
- Are passionate and driven to win

BWOC is currently certified to ISO9001:2015 standard.

**Approved By:**

**Amy Jones**  
**Managing Director**

**May 2019**